

## **TERMS & CONDITIONS**

1. You must be of legal age to drive (18) and produce a valid driving license before commencing lessons.
2. You must notify Seekho of any change of your ability or entitlement to have driving lessons, for example if your provisional license has been revoked or for medical reasons.
3. If you wish to cancel a lesson or reschedule, you must telephone or text during office hours and this must be acknowledged by your instructor/office. Maximum of two rescheduling changes are allowed per course after which a cancellation fee of Rs. 1500 will be applied for extra sessions.
4. Seekho has the right to re-arrange any appointments should he/she become unavailable to attend the lesson/class for any reason given a 3-hour notice is provided. The instructor will notify you about this as soon as possible. Re-arranged appointments for individual one-on-one BTW lessons will be made to a time that's convenient for both the instructor and the student. Please inform the Management regarding your long leaves or holidays upon registration so that other students enrolling after you can get your released slot on time. There is a 2-month duration deadline to complete the course. Sessions after that will be charged and provided upon availability.
5. If your instructor is late for the lesson then an arrangement will be made to make up for the time lost. If you are late for your lesson then you lose that time of your lesson (unless otherwise arranged at point of lesson). The instructor will wait for 15 minutes at the pre-arranged pick-up location.
6. Your instructor will endeavor to arrive on time however, due to unforeseen circumstances such as breakdown, accidents, traffic hold ups etc, lesson times may need to be changed or even be cancelled. If cancelled by your Instructor, no fee will be charged. Please allow at least 15 minutes after the lesson is due to start.
7. Lessons must be paid for in advance at the time of registration by cash/cheque, pay order or bank transfer and the charges are non-refundable. Installment option is only available for specific packages.
8. Training vehicles provided by Seekho are taxed, insured for the purposes of driving lessons, fully roadworthy and fitted with dual controls. Pupils who require lesson in their own vehicle must take full responsibility of all kinds of damage. The academy reserves the right to refuse the use of your vehicle for lessons if they consider that provision of a vehicle could cause a risk to public safety or if the car is damaged and not appropriate for driving lessons.
9. Penalties - As the driver of the vehicle you take responsibility for your own actions. You will be under close supervision and the instructor will take all reasonable steps to avoid any infringements of the law but the responsibility ultimately rests with the driver. Any carelessness, fines or damage to the vehicle that are incurred will be the responsibility of the driver.
10. Your instructor agrees to abide by the conditions of the Professional Code of Conduct. A copy of this will be provided on request. In the unlikely event of complaint or dispute the guidelines of the Code of Conduct will be adhered to.
11. Students and instructors are expected to maintain an appropriate attitude during instruction in class or lesson.
12. Students and instructors must bring with them their driver's license at all times during practical on-road instruction and wear glasses if required to drive.
13. The instructor has the right to refuse commencing or withdraw instruction before or during lesson if the student appears to be under the influence of drugs and/or alcohol, is abusive or is being disrespectful to the instructor and other road users.
14. Students should maintain a positive and considerate attitude while driving on-road and listen to the instructor's direction for safety. If the students driving is rash or his/her attitude affects other road users negatively, then Academy has the right to terminate a registration at any point with a refund for remaining sessions.
15. The price of lessons will be stated from the outset. Price increases will only be made when absolutely necessary and the student will be notified well in advance of any such changes.
16. Students cannot sell or transfer lessons, which have been purchased in their name.
17. The Instructor and the Academy are not liable to you for any loss or damage howsoever caused. Your Instructor and Academy shall not be liable for losses relating to theft, robbery, life, accidents, property or any business interests you may have including, without limitation, lost profits, lost earnings, loss of opportunity or business or business interruption.
18. We value our customers greatly and work hard to meet all their expectations in full. However, in the unlikely event that you are not completely satisfied with any aspect of our service, please discuss your concern, in the first instance, with your Instructor. We recommend no further lessons should be taken until the matter is resolved. If you are still dissatisfied, please contact the management.
19. Seekho reserves the right to remove or amend any offer or promotion at any time. All offers are subject to availability. Details of the current offers in your area can be found on our website or at the office.
20. Seekho training program is fully effective if you practice regularly with a supervisor in your own vehicle once the instructor has allowed you to do so.

**I AGREE TO THE ABOVE-MENTIONED TERMS AND CONDITIONS**

NAME & SIGNATURE \_\_\_\_\_